

HK800 POS SYSTEM USER'S MANUAL

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Safety and Warranty

1. Read these safety instructions carefully.
2. Keep this user's manual for later reference.
3. Disconnect this equipment from any AC outlet before cleaning. Do not use liquid or spray detergents for cleaning. Use a damp cloth.
4. For pluggable equipment, the power outlet must be installed near the equipment and must be easily accessible.
5. Keep this equipment away from humidity.
6. Put this equipment on a reliable surface during installation. Dropping it or letting it fall could cause damage.
7. The openings on the enclosure are for air convection. Protect the equipment from overheating. DO NOT COVER THE OPENINGS.
8. Make sure the voltage of the power source is correct before connecting the equipment to the power outlet.
9. Position the power cord so that people cannot step on it. Do not place anything over the power cord.
10. All cautions and warnings on the equipment should be noted.
11. If the equipment is not used for a long time, disconnect it from the power source to avoid damage by transient over-voltage.
12. Never pour any liquid into an opening. This could cause fire or electrical shock.
13. Never open the equipment. For safety reasons, only qualified service

personnel should open the equipment.

14. If any of the following situations arises, get the equipment checked by service personnel:

- a. The power cord or plug is damaged.
- b. Liquid has penetrated into the equipment.
- c. The equipment has been exposed to moisture.
- d. The equipment does not work well, or you cannot get it to work according to the user's manual.
- e. The equipment has been dropped and damaged.
- f. The equipment has obvious signs of breakage.

15. DO NOT LEAVE THIS EQUIPMENT IN AN UNCONTROLLED ENVIRONMENT WHERE THE STORAGE TEMPERATURE IS BELOW -20° C (-4°F) OR ABOVE 60° C (140° F). IT MAY DAMAGE THE EQUIPMENT.

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1. Characteristics

Hisense HK800 series POS:

- i . With low power consumption and eco-friendly characteristic;
- ii . Flexible and reliable touch technique makes the operation more humanized and easier.
- iii. Worldly adopted vertical AIO status makes it steady and less space occupation.
- iv. Make the screen as integrating center and the screen angle of HD screen can be adjusted casually according to your need.
- v . Modularity design for free-tool disassembly makes the disassembly convenience and maintenance easier and convenient to system update.
- vi. The safe enriched and alterable interface technology makes the POS elect various peripherals.

To sum up, the HK800 is one new modality commercial POS with high performance, low power consumption and convenient to maintenance. It supplies the suitable solution for such commercial clients as top grade department stores, large shopping malls, fine collection stores, specialty stores, Chinese and western restaurants, and other different business modes.

2. Packing list

2-1 Standard Accessories

Item	Quantity
System(HK800)	1
Power adapter	1
Power cord	1
Driver CD	1

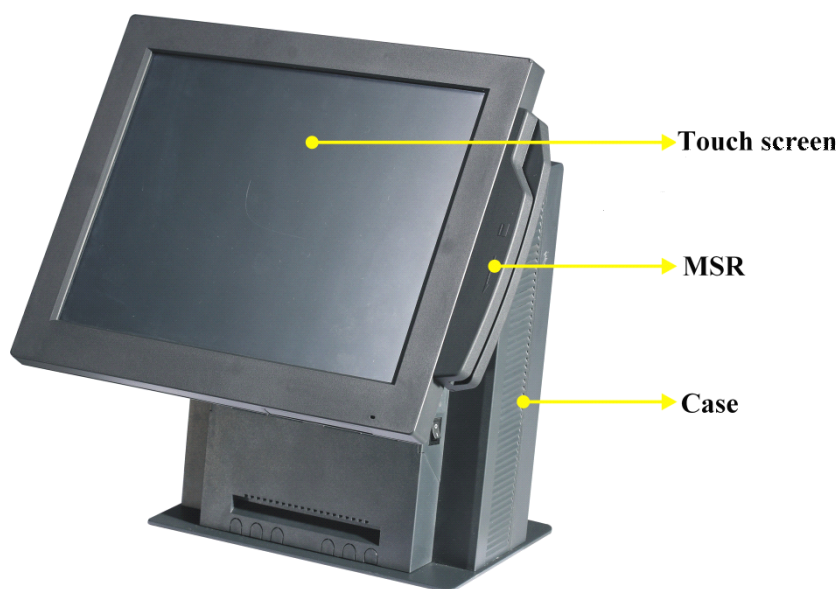
2-2 Optional Accessories

Item	Quantity
MSR	1
VFD	1
2nd Display	1
Driver CD	1

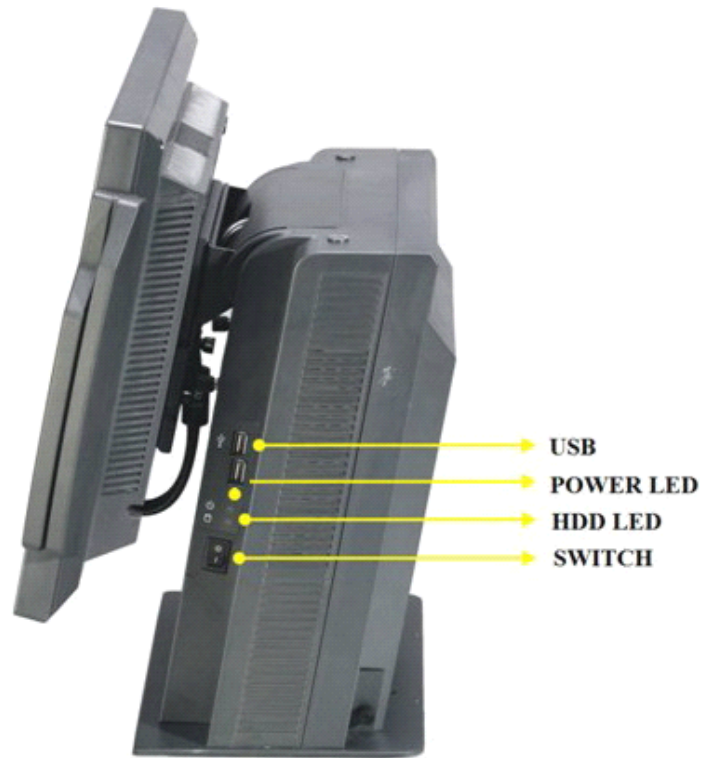
Opening the package case to check all the components whether they are all ready and neat according to the packing slip within the package case.

3 System view

3-1 Front and side



Front



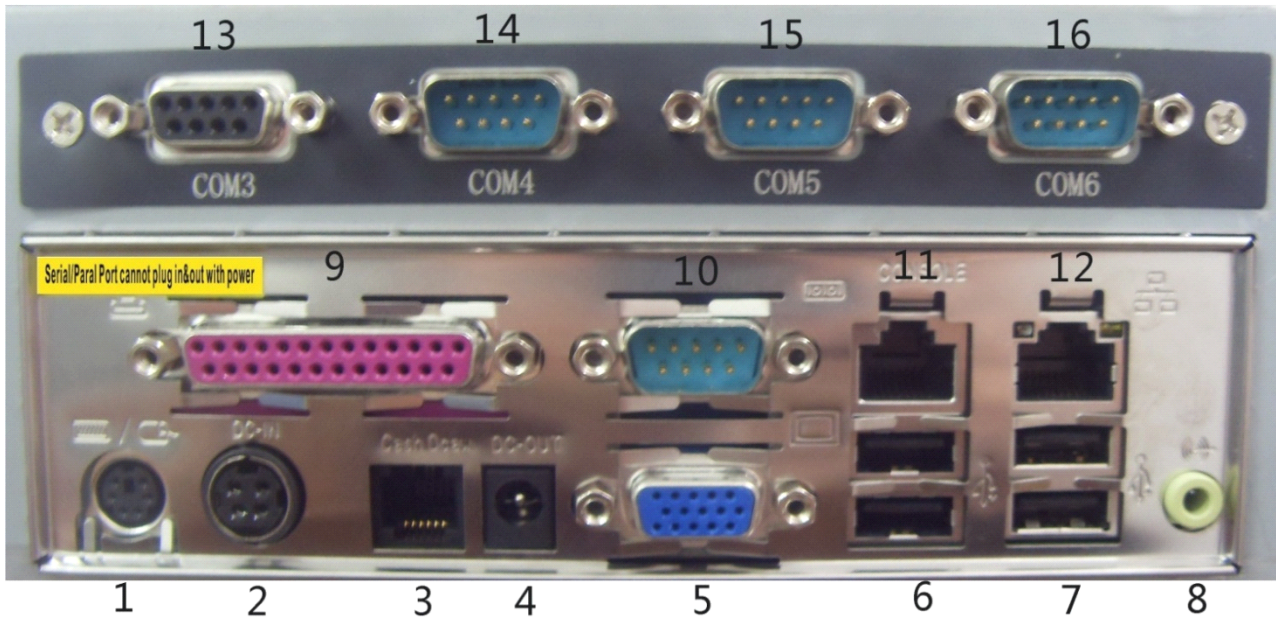
side

3-2 I/O Ports

HK800



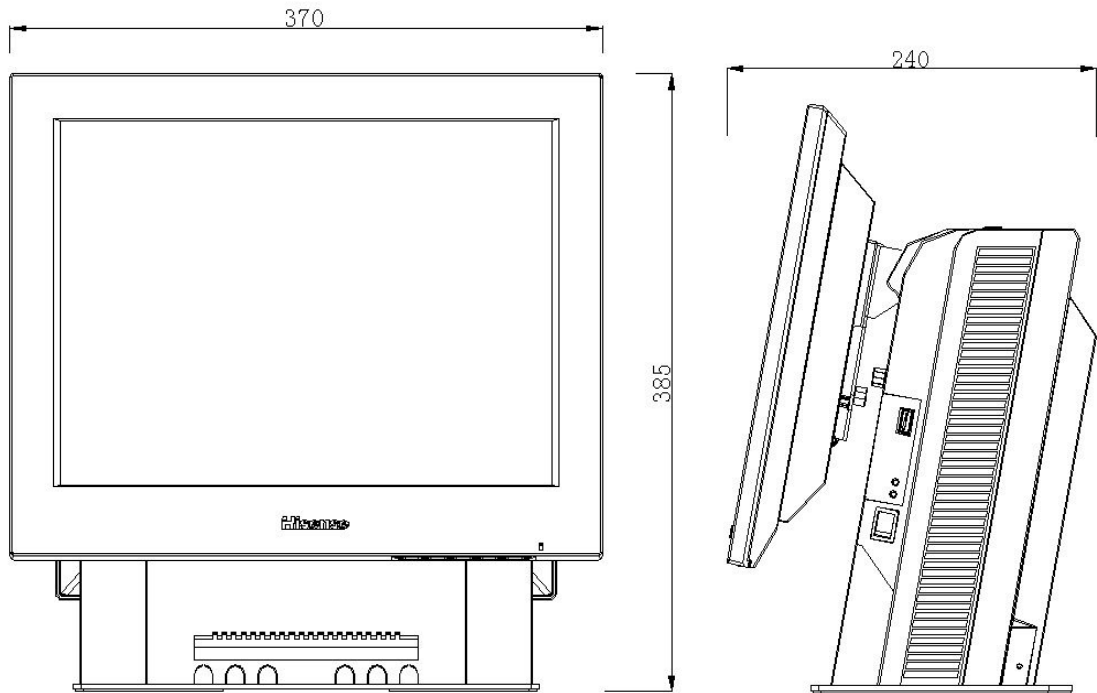
HK813



Number	HK800	HK813
1	PS/2 KB	
2	12V DC_IN	
3	Cashdrawer	
4	12V_DC OUT	
5	VGA	
6	USB	
7	USB	
8	Audio	
	LPT	
10	COM1	
11	LAN(1000MB/S)	COM2
12	LAN(10MB/S)	LAN(1000MB/S)
13	COM2	COM3
14	COM3	COM4
15	COM4	COM5
16	COM5	COM6

(The details may have a little difference, the actual distribution subject to your POS)

3-3 System Dimension



4 System assembly &disassembly

4-1 Open the system

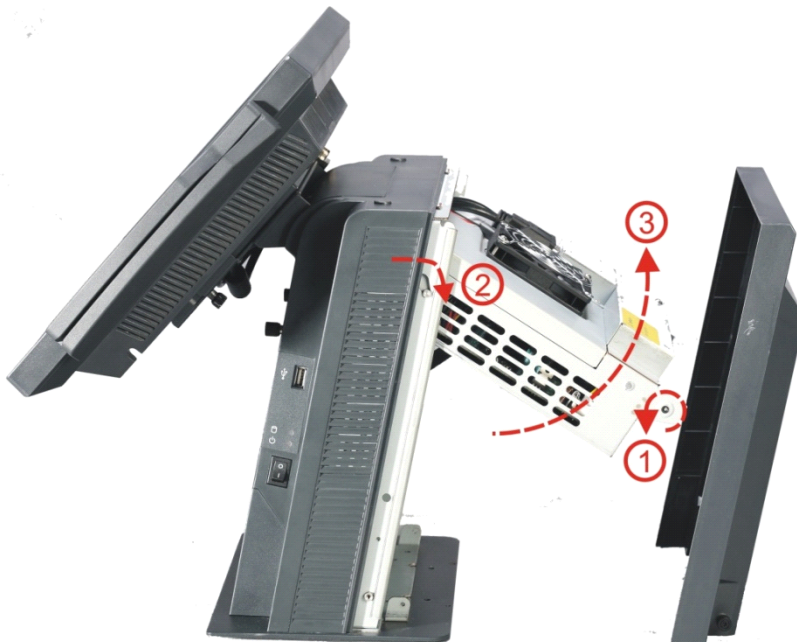
a Disassemble the back shell

- ① Counter-clockwise unscrew the bolts located both sides
- ② Lift up tilted by hand the back shell to get across the position pin;
- ③ Draw back a little of the back shell;
- ④ Pull out the back shell towards up tilted.



b Circumrotate the mainboard bracket

- ① Counter-clockwise unscrew the bolts located both sides of interior
- ② Glide the shield bracket towards back and down following the track
- ③ Circumrotate the shield bracket to connect corresponding cables



4-2 HDD Replacement

- ① Counter-clockwise unscrew the bolts located both sides;

- ② Fish up forward the haddisk cable cover;
- ③ Counter-clockwise unscrew the bolts of the hardisk;
- ④ Push up a little of the HDD bracket ,then pull it ahead and open, disassemble the bracket, pull out the cable.



5 Install Driver

5-1 Driver folder

Folder	Description
<CD>:\ Mainboard\HK800 D525	Chipset\VGA\Audio\LAN driver for D525
<CD>:\Mainboard\HK800 H61	Chipset\VGA\Audio\LAN driver for H61
<CD>:\Customer display\LC415	LC415 manual & test program
<CD>:\ Customer display\VC220	VC220 manual & test program
<CD>:\MSR	Program for MSR setting
<CD>:\Touch screen	Touch screen driver

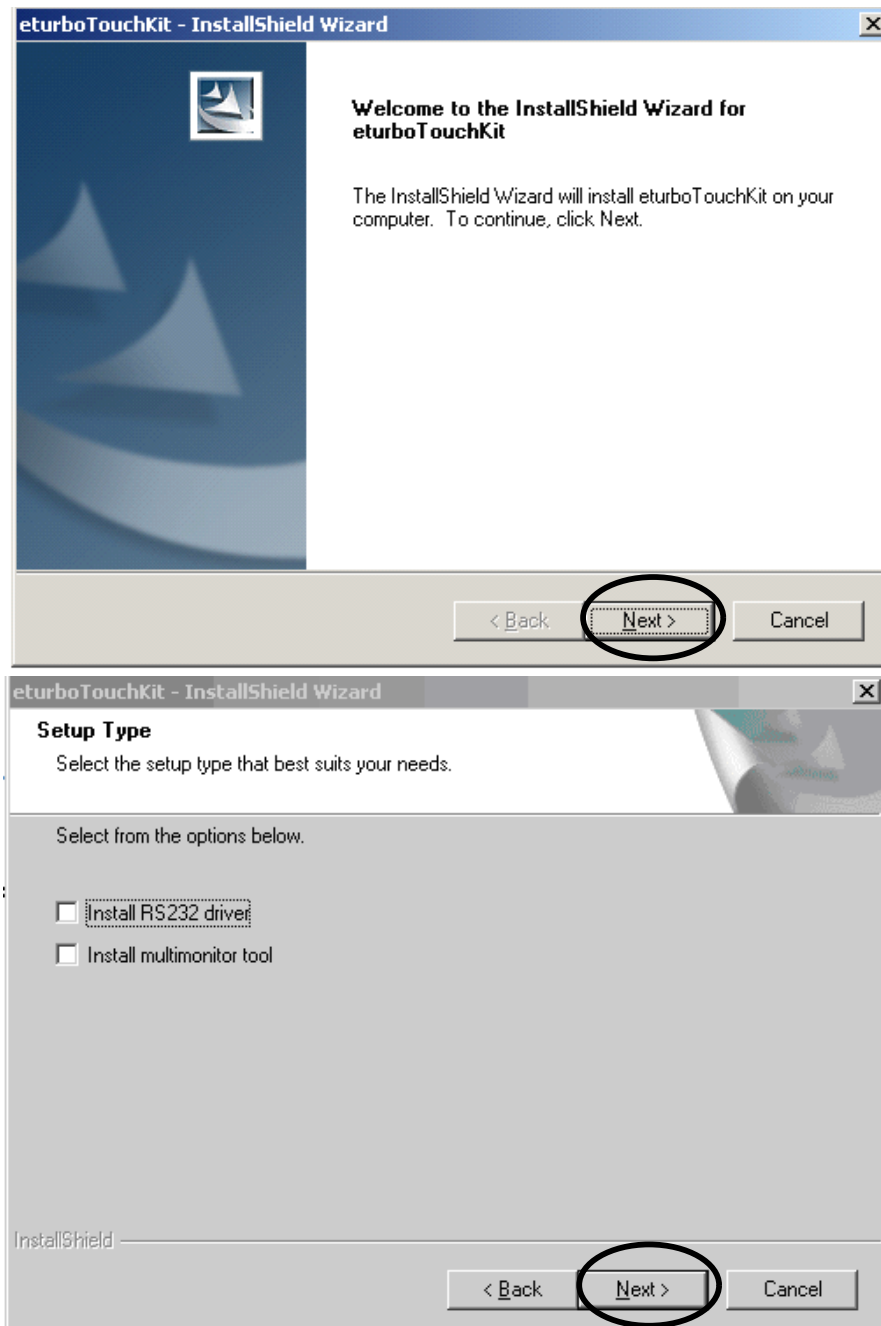
5-2 Touch Screen Driver Installation (install the corresponding Driver according to the actual distribution)

Path: \ touch screen\vistaxp2kme98-ett

Install:

- a. double click "Setup"
- b. touch main screen

According to the clue of the screen



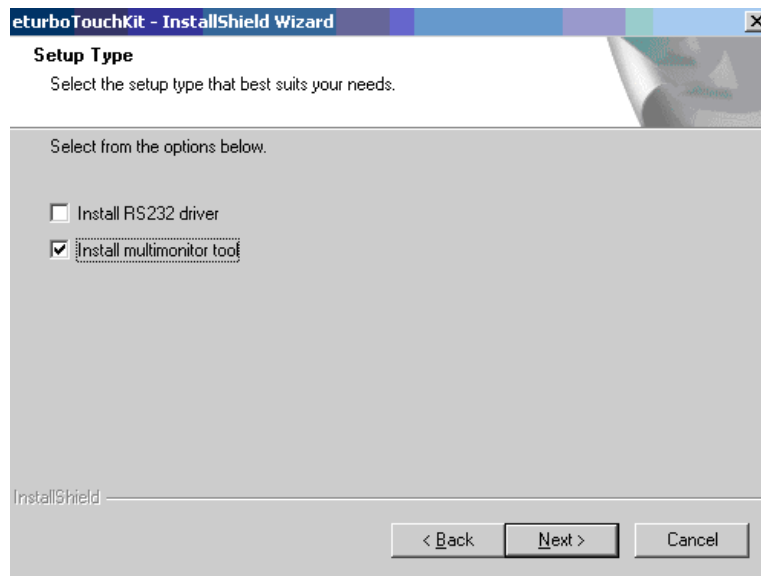
1

Here the clue shows the driver type (default is USB Driver), click "Next" button

until the installation finished.

a. Multimonitor Touch

The installation steps are like “b. single screen touch” Fig 1, select “Install multimonitor tool”like Fig 2.



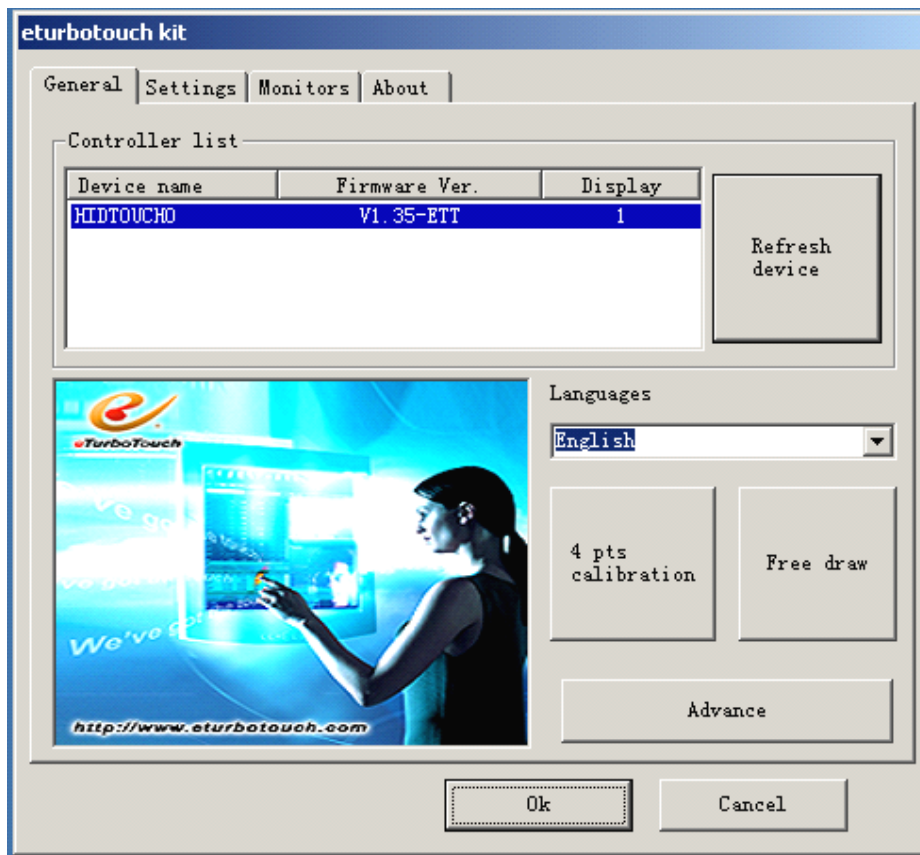
2

Click “Next”until the installation finished.

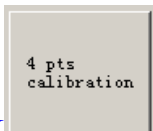
b Touch Screen Calibration

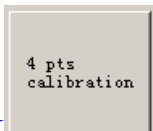


Double click desktop icon , enter into touch screen setting interface, like Fig 3



3



Click  button, enter into 4 points calibration interface, according to the clue,

click the center of the figure  until the ring color turns into yellow ,

click 4 points in turn then click button  and quit, the calibration is finished.